



Ministry of Health
NORTH-EAST REGIONAL HEALTH AUTHORITY (NERHA)

PRESS RELEASE

October 7, 2011

For Immediate Release

NERHA Responds to Incident Involving Doctor and a Patient at St. Ann Health Department

The Management of the North East Regional Health Authority does not condone the verbal or physical abuse of our staff and at the same time is committed to providing quality health care to all our patients. The incident involving a patient and a doctor at the St. Ann Health Department on October 4, 2011 is regrettable. The Region assures all involved that it has taken steps to deal with the situation.

NERHA would like to state clearly that there was no security breach on the day of the incident and sufficient security personnel were present at the facility to conduct normal operations. Upon notification of the incident, the management of the St. Ann Health Department acted in accordance with the relevant protocols in an effort to quickly address the matter. The investigation is also being conducted in accordance with the established procedures governing incidents of this nature.

The Parish Manager and the Medical Officer of Health of St. Ann Health Services met with the doctor and patient after the incident to address their concerns.

NERHA would like to assure the public that providing healthcare in an environment that is safe for both patient and healthcare provider is one of our priority mandates.

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