



PRESS RELEASE

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For Immediate Release

SABRH Revamping Laboratory Services

Effective January 1, 2012 laboratory services at the St. Ann's Bay Regional Hospital will be restructured to enhance customer convenience and satisfaction.

Individuals returning for an appointment at the Outpatients Clinic at the facility will no longer have to wait in line for results of laboratory tests previously done. Under the new system, the results will be included in the patient's record and accessed by the Medical Officer conducting the clinic. This upgrade will eliminate the need for returning clients to access our services from multiple points, and result in a reduction in waiting time. It will also reduce overcrowding at the laboratory department and improve general service delivery.

The laboratory acts as critical support service, assisting with diagnosis and treatment. "This is a part our new thrust aptly titled, 'Service with a Difference', where we continually refine the various services to provide the best possible care for our patients", explained Mr. Keith Richards, the hospital's Chief Executive Officer.

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