

NORTH-EAST REGIONAL HEALTH AUTHORITY (NERHA)

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PRESS RELEASE

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For Immediate Release

The North-East Regional Health Authority Addresses Claims of Lack of Staffing to Attend to Emergency Cases at the Alexandria Community Hospital

The North-East Regional Health Authority (NERHA) wishes to inform the public that statements made in a video circulating on social media claiming that alleged victims of a motor vehicle accident were unable to receive treatment at the Alexandria Community Hospital at approximately 6:03 a.m. on an unspecified date are deceptive and undermine plans that are well underway to further develop the facility.

The Alexandria Community Hospital provides general primary healthcare services between the hours of 8:00 a.m. and 4:00 p.m. and began offering extended daily general emergency care from 2:00 p.m. to 10:00 p.m. in September 2021. This was discussed in stakeholder meetings and is indicated on the service notice signs published to the public and permanently displayed at the facility. Since then, the Alexandria Community Hospital staff has consistently responded to the community's emergency healthcare requirements during these timeframes.

Only obstetric/maternity services are offered on a 24-hour basis at the Alexandria Community Hospital. This service is staffed and resourced with midwives, drivers, and other support staff to serve the needs of pregnant mothers.

While the North-East Regional Health Authority takes note of the reported statements made in the video, we strongly condemn the destruction of the hospital property by those persons who visited the hospital compound, as purported and wish to advise that this matter has been escalated to the Police High Command for further investigation and appropriate action.

The North-East Regional Health Authority/Alexandria Community Hospital assures the public that we remain committed to providing the necessary resources for persons who access health care services at our facilities.

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